



Important Change in Browser Compatibility for PULSE Websites and Web Applications

Effective April 6, 2017, PULSE will update the encryption protocol used on its password-protected web properties, including PULSENetwork.com, PULSE Debit Dashboard®, PULSE Exchange and PULSE View. This update will enhance the security of PULSE's websites and web applications but also will render certain outdated web browser versions incompatible with them.

Beginning April 6, PULSE participants who access PULSENetwork.com, Debit Dashboard, PULSE Exchange or PULSE View must use supported browser versions, as follows:

- **Internet Explorer** – Use **Internet Explorer 11** for PCs running Windows 7 and above. For users still on Windows XP or Vista, use Google Chrome or Mozilla Firefox, as described below, as those operating systems do not support the new protocol in Internet Explorer.
- **Google Chrome** – Use **Chrome 30** or any later version.
- **Mozilla Firefox** – Use **Firefox 27** or any later version.
- **Apple Safari** – Use **Safari 7** or any later version.

Please work with your organization's IT staff to ensure you are utilizing a browser version that will enable you to continue to access these sites when this change occurs on April 6, 2017.

If you have any questions or comments, please contact your Relationship Manager or Account Executive, or call 800-420-2122.